SERVE 6.8
transforming community

Care Navigator Notes
(updated 5/17/2022)

Guest:_____ Date:_____ Navigator:_____

☐ Connected to a church? Yes ____ No____

☐ If yes, do they know about this situation? Yes ____ No____ Can they help: Yes____ No____

Home Church:_____

How is the guest connected to this church? *Ask questions like:* How often do you go? Are you involved in any type of ministry with them? Volunteering? Small group? Which service do you go to? What is your pastor's name? _____

_____

_____

☐ If no, find out more. Unbeliever? Bad experience? New in town? Tried other churches? Which churches?

_____

☐ Biggest need right now? _____

☐ Explanation of current situation _____

_____

_____

_____

☐ What led to this situation & have you been in this situation before? _____

_____

☐ What other resources/organizations have you inquired to? _____

☐ What friends and family or church family members have you spoken to about this situation? _____

_____

☐ What other friends and family could you speak to about this?

☐ How much, if any, can you contribute to this need? $_____

☐ **What is your plan for next month?** _____

    ☐ What will your income be? _____

    ☐ What will your rent be? _____

    ☐ Do you have reliable transportation? _____

    ☐ Do you have a written budget or a budget on an app that you actually use?

    ☐ Will you have a connection to a church family? Or what steps will you take to build this connection?

_____

_____

☐ **What steps can be taken in the future to avoid being in a similar situation?**

_____

_____

☐ **What church groups or events can they connect to for spiritual support?**

_____

If you need to share contact info for Cody from SERVE 6.8, please have them write down this info themselves so that they can read it: **cvanpelt@serve68.org   970-449-5401**

☐ What resources did we suggest to the guest?   ☐ Did the guest ask us for help? What was our answer? (circle one)   YES   NO   MAYBE   ☐ What do they need to do?   ☐ What do we need to do?

<mark>AT MINIMUM: Please be sure that these items are in the Sales Force notes every time:</mark>

☐ Church Connection   ☐ Description of need   ☐ How much they can contribute   ☐ Plan for next month
☐ Resources we suggested   ☐ Actions they need to take   ☐ Church group they need to connect with
☐ Actions SERVE 6.8 promised to take

Commit your work to the Lord, and your plans will be established. Proverbs 16:3